

## Product Quality and Safety Policy

The company CLARIMOND MANIFATTURA has as its primary objective to provide its products at high levels of quality and safety, in full satisfaction of customer needs and in compliance with mandatory requirements.

In relation to the customer's request, CLARIMOND MANIFATTURA undertakes to:

- Never issue untruthful, misleading or deceptive statements, or make any significant omissions in the sale, advertising or marketing of diamonds, synthetics or simulants and / or products containing gold or platinum;
- Implement the Kimberley Process Certification System;
- Instruct sales personnel to comply with legal obligations, so that they do not (deliberately or accidentally) form misleading or misleading statements about the products offered for sale;
- Prohibit the buying and selling of diamonds from conflict zones;
- Provide the certificate for each diamond exported that proves compliance with the Kimberley Process scheme;
- Do not import from, or export to, a non-member country of the Kimberley Process;
- Do not buy rough diamonds without Kimberley Process certification;
- Know the relevant national legislation that applies the Kimberley Process in all the jurisdictions in which it operates;
- Make responsible marketing;
- Consider and respond to all consumer complaints.

In addition, the CLARIMOND MANIFATTURA company undertakes to apply the following requirements to support the disclosure of physical characteristics, in detail:

- a) Gold and platinumoids:** the fineness of gold and platinumoids is communicated in a precise way. The description of the fineness or the title is equally evident as the term "gold" or platinum, or abbreviation, and any quality marks used are applied under applicable law or industry standards.
- b) Treated diamonds:** the treated diamonds are diffused as "treated" or with specific reference to the treatment to which they are subjected. The description is just as evident as the term "diamond". Any particular attention requirement determined by the treatment is communicated.
- c) Synthetic diamonds:** all or partially synthetic diamonds are diffused as "laboratory", "produced in the laboratory", and / or "synthetic" and the description is just as evident as the term "diamond".
- d) Simulants:** simulants that mimic the appearance of diamonds are as widespread as the mineral or compound they are made of.
- e) Diamond quality - Smooth / finished diamonds:** in describing the weight, color, clarity or cut of diamonds and synthetic stones, these data correspond to the specific recognized guidelines of the



relevant jurisdiction. For stones above 0.30 sold individually, certification issued by an third party must be provided for them. For the sale of stone lots the qualities are described according to the UNI protocols.

- f) **Health and Safety information related to the Product:** any health and safety information concerning diamonds, synthetic stones, gold and / or platinum-containing products sold by the company to the final consumer is communicated.

ROMA, 10.07.2024

La Direzione